



Trainings & Workshops

## Solving Complex Problems

There are times when we are confronted with problems that just don't seem to go away. No matter how hard we try, they keep coming back. This one-day workshop covers both the theoretical and practical aspects of solving tough problems once and for all.

The workshop is highly interactive and has been especially created to demonstrate in practice how to take problem solving skills to the next level. Based around the 'Nine Step Approach' in Harley Lovegrove's *Making a Difference*. The course delivers proven solutions that have been used in all kinds of situations world-wide and is suitable for people working in large multi-nationals, or in small organizations, non-profits and even at home.

# Solving Complex Problems

**A hands-on effectiveness course for experienced business professionals!**

## How is the workshop constructed ?

- Introduction to problems and their complexity
- The nine-step approach to problem solving and solution design methodology
- Full on interactivity using real life examples to apply the theory just learned
- Combination of teaching and coaching
- Exchange of tips & tricks
- Summary, conclusion and lessons learned

## After this day you will be able to:

- Detect and identify different types of problems
- Select the right level of methodology for each level of problem complexity
- Use the tools learned to solve problems, once and for all
- Convince others to become part of the solution, rather than the problem
- Increase team involvement

## Who is this course for?

Everyone that experiences being blocked by tough problems but especially

- Managers trying to solve problems inside their teams
- Cross departmental teams
- Project managers working with teams, either remotely or across borders



## When and Where?

This training takes place on Friday 17 May 2019, there will be another session on the 22th of November 2019. This course will be held at the Brabantse Golf Club, Steenwagenstraat 11, 1820 Steenokkerzeel, Belgium.

## Costs

The cost for the training is €600 + VAT. There is an early-bird discount of €100 if your subscription is paid 30 days in advance of the training date.

The price for the training includes the course fees, meals and refreshments.

The training can be paid through the Vlaamse KMO-Portefeuille, who will provide a subsidy for 40% of the training cost. Please open an 'Opleiding' request on name of The Bayard Partnership cvba with the KMO-Portefeuille registration number DV.O220010. you can find details here: [www.kmo-portefeuille.be](http://www.kmo-portefeuille.be), but don't hesitate to contact us for more details and guidance. You can find more information on <https://bayardpartnership.com/academy>, or by contacting us!

## What our participants say about the course:



*"This course helped me in particular to understand how individuals think and how things can be considered from an inside out perspective. This means starting from the WHY (emotional drivers) rather than talking about the what and how (rational conviction). I now use some simple techniques - which I learned in the course - in my daily project conversations."*

Benedikt De Bouvrie



*"I was delighted in attending the Bayard Partnership's training on motivation. It provided a perfect insight on four different techniques, with hands-on exercises. Be confident and transparent and for sure, the trainer will walk you through deep motivation abilities."*

Laurent Janssens